

Free VA Claims Agent Exam Prep Sample Questions

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These are sample questions for study purposes.

1. Under the definitions in 38 CFR 14.627, which pairing is correct?

Answer: D.

2. Under 38 CFR 14.628(b), which statement about State and tribal organizations is correct?

Answer: D.

3. An accredited attorney's status changes in one of the State bars to which she is admitted. Under 38 CFR 14.629(b)(4), when must she notify VA?

Answer: C.

4. The Chief Counsel denies an application for accreditation as a claims agent. After the applicant submits additional evidence, the Chief Counsel issues a final decision that still denies accreditation. Under 38 CFR 14.629(d)(2)(ii), where may the applicant appeal?

Answer: D.

5. An individual is both an accredited representative of a recognized service organization and an accredited agent. A veteran appointed the organization on VA Form 21-22, and the individual works on the veteran's claim as the organization's representative. Under 38 CFR 14.636(b), may the individual charge the veteran a fee for that work?

Answer: D.

6. Under 38 CFR 14.636(g)(3), where must an accredited agent file a copy of a fee agreement that is NOT a direct-pay agreement (the agent will collect from the claimant), and when?

Answer: A.

7. Two accredited agents each filed a direct-pay fee agreement in a case. Agent 1 was discharged before the decision, and Agent 2 withdrew before the decision, so neither provided representation that continued through the date of the decision awarding past-due benefits. The AOJ finds both eligible for direct payment. Under 38 CFR 14.636(i)(1), what is the default fee allocation in the fee allocation notice?

Answer: B.

8. An agent's fee agreement provides that the claimant will reimburse reasonable expert-opinion costs. The agent asks VA to pay those costs directly out of the claimant's past-due benefits. Under 38 CFR 14.637(b), what is the result?

Answer: D.

9. A claimant filed a timely request for higher-level review of a knee-rating decision. While that review is still pending, the claimant's agent wants to also file a Notice of Disagreement with the Board on the same issue. Under 38 CFR 3.2500(b), which statement is correct?

Answer: A.

10. Under 38 CFR 3.2500(d), when may a claimant withdraw a request for higher-level review, and when does the withdrawal take effect?

Answer: A.

11. The agency of original jurisdiction issued notice on March 1, 2024, denying service connection. The claimant did not seek review and did not request an extension of time. VA receives a supplemental claim on June 3, 2025, with new and relevant evidence (a private medical opinion, not service department records), and grants service connection; the facts show entitlement arose in 2023. Under 38 CFR 3.2500(h)(2), what is the earliest the effective date can be?

Answer: D.

12. An agent files a request for higher-level review and attaches a new private medical opinion that was not in the file when the agency of original jurisdiction issued notice of its decision. Under 38 CFR 3.2601(f), what happens to the new opinion in the higher-level review?

Answer: D.

13. A veteran's knee is service connected at 10 percent. A private treatment record dated May 15, 2025 is the earliest evidence showing that the knee had increased to the level of a higher rating, and nothing shows an earlier increase. VA receives a complete claim for an increase on January 12, 2026; no intent to file was submitted earlier. Under 38 CFR 3.400(o)(2), what is the effective date of the increase?

Answer: B.

14. A veteran who had separated from service died of a service-connected disability on March 14, 2025. The surviving spouse's DIC claim was received on February 20, 2026. Under 38 CFR 3.400(c)(2), what is the effective date of the award?

Answer: B.

15. Under 38 CFR 3.400(c)(4)(ii), what is the effective date of an award of DIC to a child?

Answer: A.

16. A veteran separated from continuous active service under honorable conditions on June 30, 2025. VA receives a claim for direct service connection of a knee disability on May 15, 2026 and grants it, finding that entitlement arose during service. Under 38 CFR 3.400(b)(2)(i), what is the effective date?

Answer: A.

17. On March 10, 2025, VA receives a veteran's signed intent to file a compensation claim on the prescribed form. On February 20, 2026, VA receives the veteran's complete compensation claim on the prescribed application form. No other intent to file or claim was submitted. Under 38 CFR 3.155(b), as of what date will VA consider the complete claim filed?

Answer: D.

18. A veteran files a complete claim for service connection of a disability. The claim does not mention special monthly compensation (SMC). Under 38 CFR 3.155(d)(2), which statement is correct?

Answer: C.

19. VA asks the Social Security Administration (a Federal agency) for records relevant to a veteran's compensation claim. Under 38 CFR 3.159(c)(2), when may VA end its efforts to obtain these records?

Answer: D.

20. As used in 38 U.S.C. chapter 51, who is a "claimant" under 38 U.S.C. 5100?

Answer: B.